

Safe Business Operations [SBO]



Context



- COVID-related border restrictions since March 2020 have impacted the flow of international visitors to Vanuatu
- IMPACT: Loss of jobs, income, and revenue to individuals, businesses and the economy



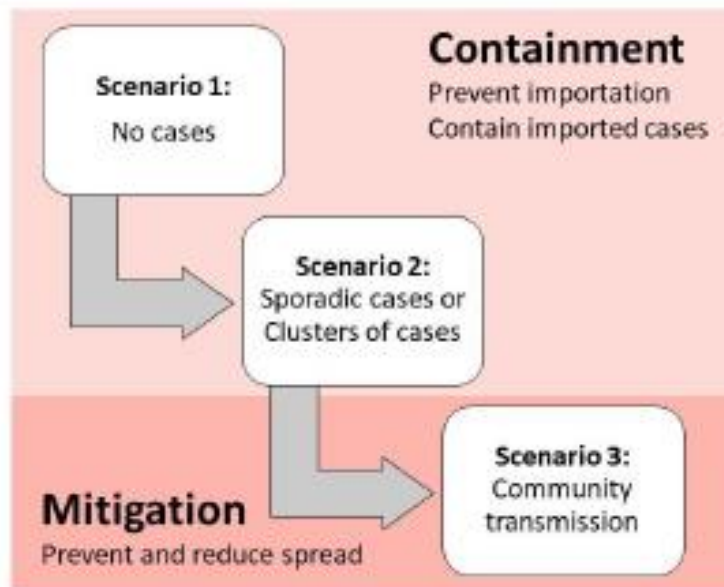
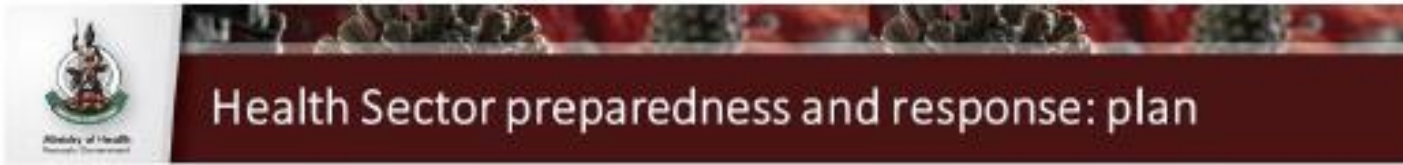
Safe Business Operations [SBO]



- Vanuatu Tourism Sector Crisis Response & Recovery Plan [TCRRP]
- Guideline on how to operate businesses and services with best practices that safeguard staff and customers.
- COVID-ready training for tourism businesses
- Workplace & workforce ready

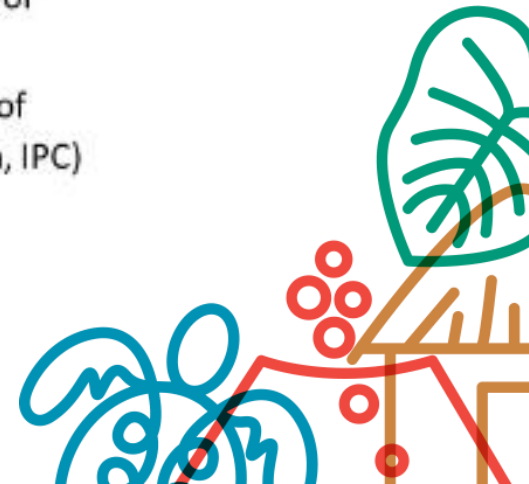


Safe Business Operations Training



Objectives in brief

- Coordination (IMT/NHEOC)
- Risk communication
- Prevention and mitigation of COVID-19 infections (eg. quarantine)
- Early detection and isolation of COVID-19 cases
- Proper clinical management of COVID-19 cases (eg. isolation, IPC)



Business Guidelines



- 1) Workplace preparation
- 2) Enhanced hygiene practices and physical distancing
- 3) Cleaning and disinfectant practices
- 4) Enhanced workplace health and safety

***Supported by tools, templates & checklists**



Accreditation & Compliance



- It is compulsory for all registered tourism businesses to gain accreditation against these Guidelines
- Will become part of the Tourism Permit process
- There are two ways to gain accreditation.
 - Self-Verification
 - Assessment
- Accreditation – recognition that Operators have met the standards required to be a COVID Safe business.



Accreditation & Compliance



- An accredited business will be issued collateral [logo, poster, stickers] that you can use to show your customers that you are a COVID-Safe business, committed to keeping your employees and customers safe.
- Clean, Caring, Checked [3 C's]
- Non-Compliance will be addressed through facilitation over a period of time to remedy the condition[s]





SBO Update



- To date trainings done only in Shefa Province
- Less than 50% of operators
- Working closely with APTC to finalize Inspector training guide
- Finalizing collateral for Accredited businesses
- Working on training plan for rest of Shefa province to complete Shefa in February 2021 and plan for roll-out in other provinces





Tankiu Tumas

