

VANUATU NATIONAL TOURISM HRD STRATEGY

October 2020



Our Role

Our role is to develop a **Vanuatu Tourism HRD Strategy 2020 – 2030**, which will include:

- A profile of all tourism training currently undertaken in Vanuatu
- An analysis of training needs required across the tourism industry to achieve the goal of the Vanuatu Sustainable Tourism Policy
- A national strategy to develop tourism skills and knowledge across the tourism industry through to 2030, aligned with Vanuatu Sustainable Tourism Policy objectives.



Wanem tinktink blo yu?



The HRD team is keen to hear the views of the tourism industry and tourism/ training industry stakeholders to ensure that the Vanuatu Tourism HRD Strategy 2020-2030 is relevant and realistic.

You can participate through:

1. A survey of current and past **tourism workers and tourism students** to learn more about their training experiences
2. A survey of **tourism businesses** to understand their approach to training, now and in the future
3. A survey of **tourism training providers** to understand their tourism training programs

There will also be a workshop on 18 or 19 November to review a **Discussion Paper** on a proposed Vanuatu Tourism HRD Strategy.

Today



Hard copies of the **Tourism Business Survey** are being distributed today



Copies in Bislama and English



Please complete a survey today if you have not completed one yet



Please also encourage your staff to complete the **Tourism Worker/ Student Survey**

Some Key Questions

1. What capability is required in the Vanuatu tourism sector:
 - a. To meet visitor expectations
 - b. To develop a sustainable and responsible tourism industry? (VSTP Goal 1)
 - c. For visitors to connect with Vanuatu's environment, culture and its people? (VSTP Goal 2)
 - d. For sustainable and responsible tourism products and services to be developed, supported, and marketed to attract responsible high-value tourists? (VSTP Goal 3)
 - e. For tourism to enhance, conserve and protect the environmental and cultural resources of Vanuatu? (VSTP Goal 4)
2. How can training providers and tourism businesses contribute to capability development in the tourism sector?