

AIR TOURISM TRANSPORT OPERATOR

VANUATU TOURISM OPERATORS MINIMUM STANDARDS

Your Name:
Name of Business:
Business Licence Number:
Licence Issuing Authority:
Sub Association:
Date of Assessment:



ASK YOUR ASSOCIATION PRESIDENT FOR HELP
GIVE THE COMPLETED FORM TO YOUR ASSOCIATION PRESIDENT
BEFORE DOING SO TICK THE BOXES BELOW FOR ALL THE STANDARDS YOU MEET

OPERATIONAL

- Membership of a Tourism Association recognised by DoT (i.e. Transport, Restaurants Café's & Bars etc).
- Has agreed to and has signed the Vanuatu Tourism Operators Code of Practice.
- Language Skills - Must be able to cater to Bislama, English and/or French speaking tourists.

LEGAL

- Compliance to the Vanuatu Employment Act.
- Must obtain all licences, permits and clearances as required by Vanuatu Laws and adhere to all Vanuatu Laws and Regulations.

SAFETY & EMERGENCY PROCEDURES

- First Aid Kit available at all times and locations - DoT approved & well stocked.
- Fire extinguishers must be in place on all aircraft.
- Risk Management - Have in place an organisational risk assessment covering all facilities, services and activities provided.
- Activities must not expose customers to unreasonable risk.
- All relevant standards must be observed as required by Law

ENVIRONMENT

- If you keep any pacific native fauna in captivity, anywhere on your premises, or if your activity involves viewing or interacting with wildlife, you must declare and list the species involved and also complete the assessment for the Wildlife Activities minimum standards.

TOURISM PROMOTION

- Marketing materials and advertising provided by you in respect to your tourist operations are a true and accurate representations of the property, facilities, services and activities and depicts the real situation of the products advertised (e.g. pictures reflect the actual experience).

TRANSPORT OPERATIONS

- Passenger Liability insurance as required under any Legislation or Regulation under Vanuatu Law must be in place before carrying passengers.
- Valid Air Operators Certificate issued by the Civil Aviation Authority of Vanuatu before commencing operations.
- Signage - Aircraft and ground business facilities must have appropriate and visible business signage.
- Air operations must include a tour and safety briefing before take-off at all times.

Name & Signature of Representative:

(By signing, I agree that the DoT may conduct spot checks.)

BUSINESS CONTACT DETAILS CHECK FORM
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Contact Person:		
Address:		
Phone No. 1:		
Phone No. 2:		
Email Address:		

HELP US KEEP IN TOUCH

Please complete this form so that the Department can ensure your contact details are correct in our Database.
