

**MARINE AND WATER ADVENTURE OPERATOR - E3 (5a)
ACCREDITATION SELF-ASSESSMENT**



Entity Assessed _____

Name of Representative _____

Position held by Representative _____

Date of Assessment _____

VANUATU TOURISM OPERATORS MINIMUM STANDARDS			
✓ / ✗	Item	DoT Requirement 2015	
A. LEGAL/OPERATIONAL REQUIREMENTS			
	A1	Mandatory	Must have a valid Business Licence to operate (obtained once Tourism Permit issued)
	A2	Mandatory	Must be a member of a Tourism Association recognized by the Tourism Standards Committee
	A3	Mandatory	Must have public liability insurance
B. SERVICES & COMMUNICATION			
	B1	Mandatory	Operations must be able to cater to English and/or French speaking tourists
	B2	Mandatory	Must have appropriate visible business signage on site
	B3	Mandatory	Briefing to be done at the beginning of every tour
	B4	Mandatory	Staff must dress appropriately
C. IDENTIFICATION			
	C1	Mandatory	All boat operators must display their name tags which must contain the following details: <ul style="list-style-type: none"> • Full name (as shown on birth certificate) • Current photograph of operator • Full name of business (as known to tourists)
D. VANUATU PORTS & HARBOUR REQUIREMENTS			
	D1	Mandatory	Must be a member of a Tourism Association recognised by the Tourism Standards Committee
E. GENERAL, SAFETY & SECURITY REQUIREMENTS			
	E1	Mandatory	The tour must not expose customers to dangerous areas (briefing of dangerous areas must be provided)
	E2	Mandatory	Life jackets must be available at all times
	E3	Mandatory	Boats must be tidy at all times prior to carrying any passengers
	E4	Mandatory	Must have safe and easily accessible pick up and drop off points
	E5	Mandatory	Well stocked first aid kit (camping unit set) on board at all times
	E6	Mandatory	Updated rates must be available to customers at all times.
	E7	By 2016	Boat operators must have attained a certificate in life saving skills and first aid training (offered by a training provider recognised by the DoT)
F. ENVIRONMENT			
	F1	Mandatory	Must ensure all activities avoids damage to coral or the seabed, respects and protects the aquatic

Signature of Representative _____

(By signing, I agree that the DoT may conduct spot checks)