

**LAND TRANSPORTATION OPERATOR - E3 (3a)
ACCREDITATION SELF-ASSESSMENT**



Entity Assessed _____

Name of Representative _____

Position held by Representative _____

Date of Assessment _____

VANUATU TOURISM OPERATORS MINIMUM STANDARDS			
✓ / ✗	Item	DoT Requirement 2015	
A. LEGAL/OPERATIONAL REQUIREMENTS			
	A1	Mandatory	Must have a valid Business Licence to operate (obtained once Tourism Permit issued)
	A2	Mandatory	Must be a member of a Transport Association recognised by the Land Transport Authority
	A3	Mandatory	Must have public liability insurance cover
B. TRAINING			
	B1	By 2016	Drivers must have completed and passed the Tourism Public Transport Service Training Program offered by the DoT
	B2	By 2016	Drivers must be owners of the vehicle, unless there is a 12 month employment contract between Owner and driver.
C. INFORMATION			
	C1	Mandatory	Must carry island map and destination guide book at all times.
	C2	By 2016	Approved Land Transport Authority rates must be visible in the vehicle at all times
	C3	By 2016	All drivers must have general knowledge of all tourism product locations
D. COMMUNICATION			
	D1	Mandatory	Operations must be able to cater to English and/or French speaking tourists
	D2	Mandatory	Drivers must have with them during every tour a mobile phone with sufficient credit for emergency calls
E. PRESENTATION			
	E1	Mandatory	All drivers must wear clean and approved association uniforms when on duty
	E2	Mandatory	All drivers must be neat, tidy and well groomed. Concessions for long beards will be made due to cultural reasons only
	E3	Mandatory	Drivers are not to wear hats when on duty unless it is part of an approved association uniform
F. IDENTIFICATION			
	F1	Mandatory	All drivers must display their Land Transport Authority name tag, which should contain the following details: <ul style="list-style-type: none"> • Full name (as shown on birth certificate) • Current photograph of driver • Driver's licence number • Name of membership association
G. GENERAL, SAFETY & SECURITY			
	G1	Mandatory	All vehicles must always carry on board approved first aid kit at all times
	G2	By 2016	All drivers must have attained a certificate in first aid training (offered by a training provider)
	G3	Mandatory	All vehicles must have good air-conditioning system
	G4	Mandatory	All vehicles glass must be in good condition: without fractures at all times
	G5	Mandatory	All vehicles must have spare tyres that are in good condition and a tyre jack
	G6	Mandatory	All Driver must not have any criminal records relating to driving public transport such as: <ul style="list-style-type: none"> • Abusive language • Sexual harassment • Assault
	G7	Mandatory	Vehicle must meet the DoT approved list of vehicle models
	G8	Mandatory	All vehicles must have safety seat belts available for all passengers at all time

Signature of Representative _____
(By signing, I agree that the DoT may conduct spot checks)